

Introduction to Neurons for ITSM

No cost Introduction to N4ITSM Training

The course will be hosted online on the Microsoft Teams platform, providing an accessible and interactive learning environment for participants.

What can you expect from the Training?

This quarterly training course is designed to introduce participants to the Ivanti Neurons for ITSM platform. Whether you're a business product owner going to make use of the product, starting your journey as a N4ITSM administrator, or an individual looking to explore a career in software configuration, this training will equip you with essential knowledge and skills. Here's a sneak peek into what the training will cover: Comprehensive overview of the key features that make Ivanti Neurons for ITSM a leader in the ITSM space. Learn about its OOTB features, automation capabilities, and customizable workflows that streamline IT operations.

Business Benefits: Experience how Ivanti Neurons for ITSM can drive business value by enhancing operational efficiency, reducing downtime, and improving service delivery. Real-world examples and use cases will illustrate the platform's impact.

General Navigation: Gain hands-on experience navigating the Ivanti Neurons for ITSM interface. This segment will cover essential navigation tips, user settings, and how to access various features and modules.

Configuration and Customization: Learn how you could configure and customise the platform to meet your organization's unique needs.



Why Attend?

- This training is ideal for anyone starting their journey with Ivanti Neurons for ITSM. By attending, you will:
- Build a solid foundation in IT service management using one of the industry's leading platforms.
- Enhance your skill set as an IT professional, enabling new career opportunities in software configuration.
- Connect with industry peers and experts, expanding your professional network.
- Receive a certificate of completion, demonstrating your newfound expertise.

OTHER TRAINING COURSE

[N4ITSM End User Training](#)

[N4ITSM Administrator Foundation](#)

[N4ITSM Administrator Intermediate](#)

[N4ITSM Administrator Advanced](#)

Prerequisites

Internet Connection
MS Teams
Basic IT Knowledge
beneficial

Course Info

Cost: No Charge
Platform: MS Teams
Duration: 3hrs

How To Register

To secure your spot
contact:

training@thinktanks.co.za

Contact

[Website](#)

[Linkedin](#)

Why be average when you can be exceptional