

# Neurons for ITSM Administrator Training Program

The course is hosted online on the Microsoft Teams platform, providing an accessible and interactive learning environment for participants.

## What can you expect from the Training?

The course is designed to cater to various skill levels, our training program offers a few distinct options to ensure that you get the most out of your learning experience.

Whether you are just starting or looking to deepen your expertise, we have the perfect course for you

## Course Structure

Classes are conveniently held online every Monday morning, providing you with the flexibility to balance your professional responsibilities while advancing your ITSM skills. Each week, our skill Trainer will deliver the course material allowing you to understand the topic, ask questions and see the practical demonstration. You will receive weekly exercises to reinforce your learning, which need to be submitted by Friday midday. This hands-on approach ensures that you can apply the concepts and techniques in a practical setting, enhancing your learning experience.

Participants will receive access to their own N4ITSM training environment for the course. This dedicated environment allows you to practice and experiment with real-world scenarios without any risk, ensuring that you gain practical, hands-on experience.

Embark on your journey to becoming an Ivanti Neurons for ITSM expert today. Whether you are starting with the basics or ready to tackle advanced challenges, our structured and supportive training program is here to help you succeed.



## Foundation 4 Weeks

- ideal for beginners who want to get up to speed with the basics of Ivanti Neurons for ITSM. you will gain foundational knowledge & practical skills necessary to start administering N4ITSM..

## Intermediate 6 Weeks

- This option combines the Foundation course with an additional 2 weeks which expands and introduces a few more in-depth and complex topics. This program is designed to provide a comprehensive understanding of the system, enabling you to handle more complex tasks and configurations.

## Advanced 8 Weeks

- This builds on the Intermediate content and introduces the most advanced topics including integrations. This is tailored for the individual seeking to master Ivanti Neurons for ITSM. This program covers advanced topics and techniques, ensuring that you become a proficient N4ITSM administrator capable of managing and optimizing the system to its fullest potential.

## OTHER TRAINING COURSES

[Introduction to N4ITSM](#)

[N4ITSM End User Training](#)

## Prerequisites

Internet Connection  
Microsoft Teams  
Basic N4ITSM knowledge beneficial

## Course Features

Cost: POA  
Platform: MS Teams  
Duration: 4-8 Weeks

## Course Info

- Instructor Led
- Practical Approach
- Hands on
- Individual Training Environment
- Exercises to reinforce learning

## How To Register

To secure your spot contact:

[training@thinktanks.co.za](mailto:training@thinktanks.co.za)

## Contact

[Website](#)

[Linkedin](#)

Why be average when you can be exceptional